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## PRESS RELEASE

### National Association of Real Estate Support Professionals Welcomes New National Board Members

**Maryland, December 21, 2019:** The National Association of Real Estate Support Professionals (NARESP) is honored to welcome the 2020-2021 Board of Directors. The 9-member board is comprised of forward-thinking, real estate support professionals, who will strategically lead and focus efforts to ensure NARESP continues its path to be the association who defines excellence in the field.

"The newest members of NARESP's National Board of Directors are respected and trusted leaders within their areas of focus on real estate support, and we are thankful they are willing to share their time and energy to help us set the standards for the future of real estate support, especially as we launch our initiative to develop the Certified Real Estate Support Professional (CRESP) Credential in the fall/winter of 2020.," said Kim Grimm, Executive Director of NARESP. "We are truly grateful to our outgoing Board of Directors, Wendi Molina, Mandy Riedinger, Holli Serwe, Kris Schneider, Liz Sweeney, Ashley Schendel, Debbie Blanc, Alex Marsolais, for their exemplary leadership, and know that they will remain connected for life."

#### The Board of Directors who start their term January 1, 2020 are:

##### **Mandy Riedinger, President**

Mandy is the Founder/Owner of List2Close Management, a real estate transaction management company based out of Tampa, FL. Mandy has been a licensed Real Estate Agent since 2005 and has built her business around supporting agents. Mandy also shares her experience and expertise with other real estate support professionals by offering coaching services to the RESP community. Mandy previously served on the NARESP National Board as the Vice President.

##### **Ashley Schendel, Vice President**

Ashley is the Owner of Transaction Management Support, a real estate transaction company based out of Chattanooga, TN. Ashley began her real estate career in 2005 and later obtained her license to pursue sales but realized transaction management is what she really enjoys. In 2015, Ashley launched Transaction Management Support for REALTORS® in the Greater Chattanooga and Northwest Georgia areas. Ashley previously served on the NARESP National Board as the Region 2 Director.

##### **Holli Serwe, Treasurer**

Holli is the Owner of Real Estate Transaction Solutions, a real estate transaction company based out of Santee, CA. She began her career at Prudential California Realty in La Jolla and assisted in the development of their online transaction management program. Holli is an advocate for her agents and is passionate about the real estate support profession. Holli previously served on the NARESP National Board the Treasurer.

##### **Liz Sweeney, Secretary**

Liz is the Owner of Key Transaction Management, based out of Baltimore, MD. She began her real estate career in 2007 working as a Development Assistant for a local commercial development team. She moved into residential real estate in 2014 working with a top producing Baltimore team as their Operations Manager. In December 2015, Liz started her own business, Key Transaction Management, which works exclusively with agents and specializes in the contract to close process during a real estate transaction. Liz previously served on the NARESP National Board as the Region 1 Director.

**Christy Belt Grossman, Director**

Christy is the CEO and Owner of Ops Boss Coaching™. Christy's passion for raising the bar on the operations side of real estate, especially for those “riding shotgun”, was fueled by her previous experience as 23-year COO of one of the nation’s first real estate teams to sell over \$1 Billion, and prior to that, as Regional Ops Manager in 3 states for a national mortgage company. She founded Ops Boss Coaching™ in 2015. Christy and her team teach & coach around North America and have trained more than 2,400 Ops Bosses™. She also keeps an elite roster of personal coaching clients including DOOs, COOs, CEOs & TC Company Owners.

**Amanda Churchwell, Director**

Amanda is the Owner and CEO of The Churchwell Group, based out of Villa Rica, GA. Amanda founded The Churchwell Group in 2012 to assist Realtors with transaction coordination; adding a listing coordination division in 2014 and marketing services in 2017. She began her career in real estate in 2001 as a licensed agent in Atlanta, Georgia. Her experience includes real estate sales, broker compliance, teaching/training and assisting with brokerage office management.

**Amanda Doll, Director**

Amanda Doll is the VP of Operations & Growth at Team Borham at Keller Williams Realty, based out of Tampa, FL. Amanda manages the day to day operations, recruits new talent for the team and oversees the processes for the entire company. She keeps the oil going in our well-run machine.

**Stephanie Grantham, Director**

Stephanie is the Owner of Daily80, based out of Lubbock, TX. Stephanie started her career as a Realtor in September of 2008, specializing in short sales. Stephanie launched her transaction management business in 2017 and is passionate about getting to guide others to pursue and achieve their goals and dreams on a business and personal level.

**Mike Patton, Director**

Mike is a Transaction Coordinator, based out of Henderson, NV. Mike got his real estate license in 1976 and has been witness to the evolution of real estate, ever since. This unique perspective will allow Mike to share his experiences and time-tested solutions to the unique challenges that come along with providing real estate support, helping to shape the next generation of real estate support professionals.

The Board’s priorities for 2020 are to develop the first ever certification program for the real estate support profession, the Certified Real Estate Support Professional (CRESP) credential, and developing in-person community networks. The board’s first in-person gathering will take place at the [2020 Empower Conference](#), January 17-19 in Tampa, FL.

NARESP is based in the United States, and headquartered in Dayton, Maryland.